



Customer document

Softlock

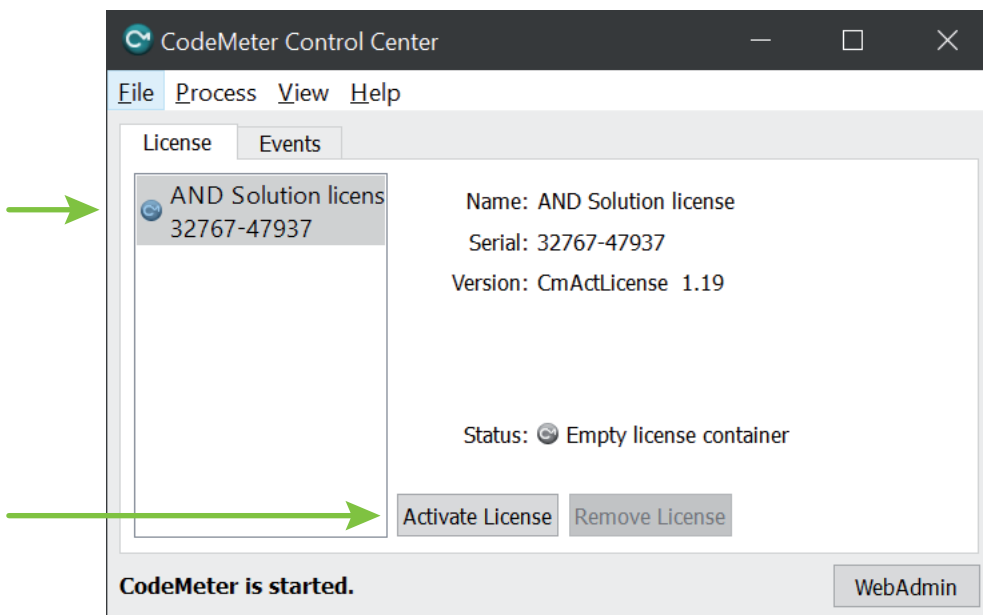
License transfer

Transferring the WIBU license

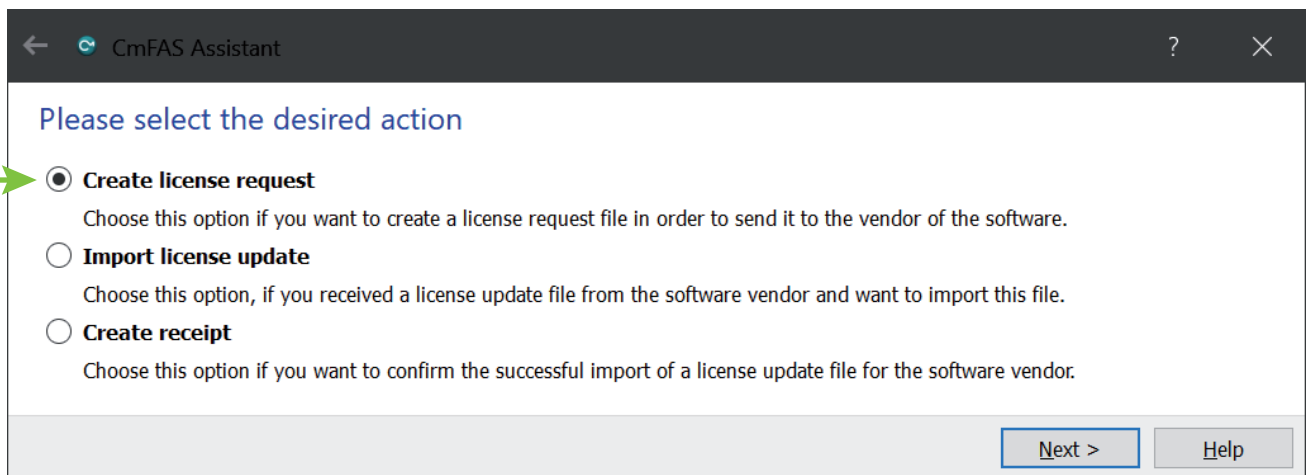
After successfully returning the license to AND Solution – see CustomerDocument "Softlock / License Return" – and installing AND on a new machine, start "CodeMeter Control Center" again.

1 Create license request

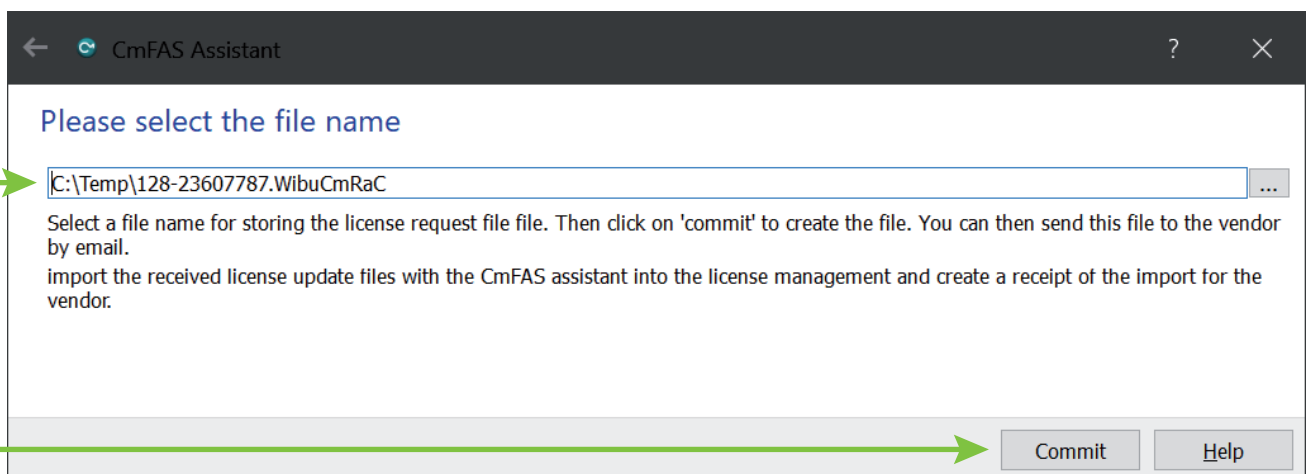
Here we generate the activation file, which is to be forwarded to AND Solution GmbH. Simply click on the button "Activate License" to start the "CodeMeter Field Activation Assistant" (CmFAS).



In the "CmFAS Assistant" window, click "Next" to begin the procedure. When prompted to choose an action select "Create license request" and click "Next".



Enter the path where the license request file is to be saved. Default is the AND directory where AND was installed – please change it to a directory where you have read/write access. Then click "Commit".



"The License request file has been successfully created."

After this click "Finish" to complete the generation of the activation file and exit the assistant.

2 Request license update

Please send us an email with the subject "License request" to license@and-solution.com, which has to include the following data:

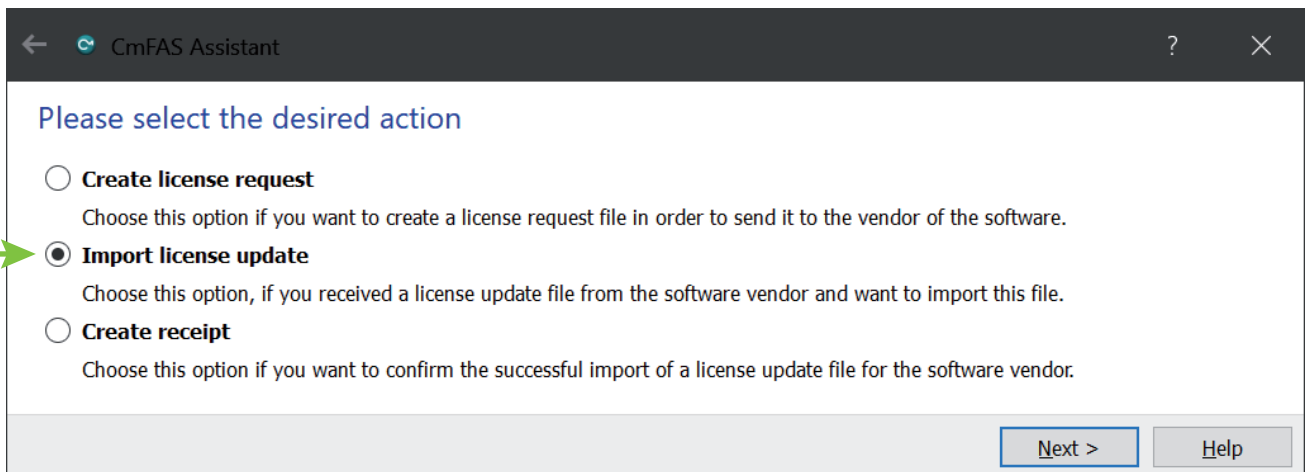
- the license request file generated in step 1
- company name, company address, name of the person the license should be tied to
- license and code number (see delivery note)
- email address which should receive the license activation file to be awarded by AND in a timely manner.

3 License update

After receiving the license activation email, save the attached activation file in a convenient location.

Now start CodeMeter Control Center as in step 1 and choose "Activate License" to start the "CmFAS Assistant" again. Click "Next".

Select "Import license update" and click "Next" again.



In the file selection dialog choose the saved attachment and click "Commit".

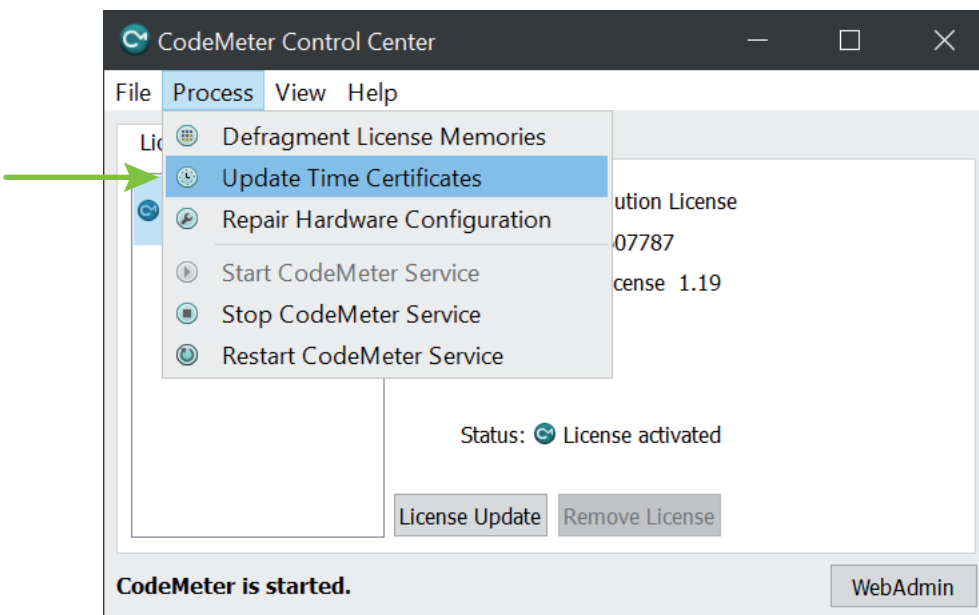
Click "Finish" to exit the assistant. Your license is now active and can be used.

4 Update time certificates

If you obtained a time limited license or the license does not seem to activate, the first step you should do is updating the time certificates.

To do this, please open the "Process" menu in CodeMeter Control Center and choose "Update time certificates".

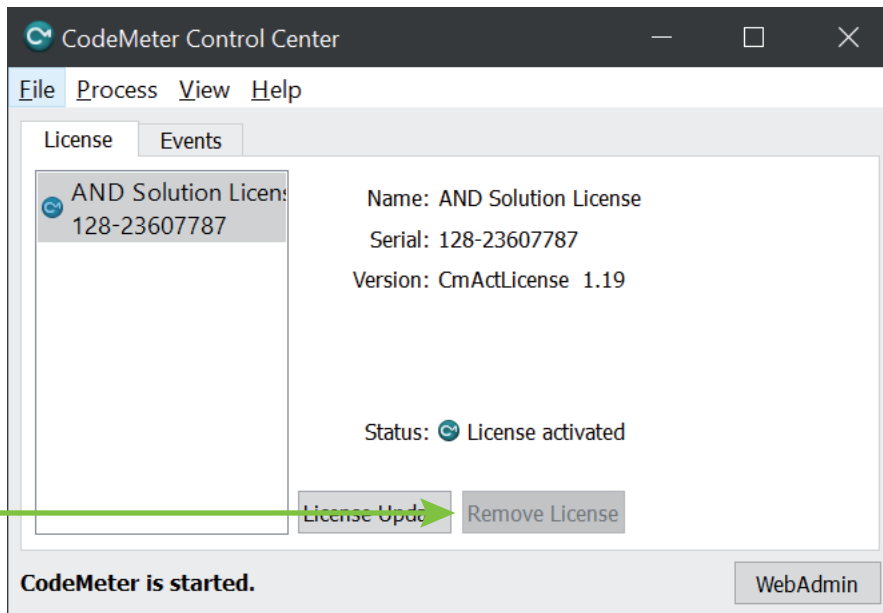
Attention: this action requires a working internet connection.



! Attention

After installing the license do NOT select the option "Remove License".

This is a command which can not be revoked and excludes the reinstallation of the license file.



Please note

If you need additional support, please contact support@and-solution.com