

Customer document Softlock License transfer

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Transfering the WIBU license

After successfully returning the license to AND Solution – see CustomerDocument "Softlock / License Return" – and installing AND on a new machine, start "CodeMeter Control Center" again.

Create license request

Here we generate the activation file, which is to be forwarded to AND Solution GmbH. Simply click on the button "Activate License" to start the "CodeMeter Field Activation Assistant" (CmFAS).

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<u>File</u> <u>Process</u> <u>View</u> <u>Hel</u>					
License Events					
 AND Solution licens 32767-47937	Name: AND Solution license Serial: 32767-47937 Version: CmActLicense 1.19				
	Status: 🞯 Empty license container				
	Activate License Remove License				
CodeMeter is started.	WebAdr	nin			

AND

In the "CmFAS Assistant" window, click "Next" to begin the procedure. When prompted to choose an action select "Create license request" and click "Next".

← S CmFAS Assistant	?		×
Please select the desired action			
🕨 🖲 Create license request			
Choose this option if you want to create a license request file in order to send it to the vendor of the software	e.		
○ Import license update			
Choose this option, if you received a license update file from the software vendor and want to import this file	e.		
○ Create receipt			
Choose this option if you want to confirm the successful import of a license update file for the software vend	or.		
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Enter the path where the license request file is to be saved.

Default is the AND directory where AND was installed – please change it to a directory where you have read/write access. Then click "Commit".

<	🗧 🔄 CmFAS Assistant	?	×					
	Please select the file name							
≯	C:\Temp\128-23607787.WibuCmRaC							
	Select a file name for storing the license request file file. Then click on 'commit' to create the file. You can then send this file by email. import the received license update files with the CmFAS assistant into the license management and create a receipt of the im vendor.							
	Commit	<u>H</u> el	р					

"The License request file has been successfully created."

After this click "Finish" to complete the generation of the activation file and exit the assistant.

2 Request license update

Please send us an email with the subject "License request" to license@and-solution.com, which has to include the following data:

- the license request file generated in step 1
- company name, company address, name of the person the license should be tied to
- license and code number (see delivery note)
- email address which should receive the license activation file to be awarded by AND in a timely manner.

3 License update

After receiving the license activation email, save the attached activation file in a convenient location.

Now start CodeMeter Control Center as in step 1 and choose "Activate License" to start the "CmFAS Assistant" again. Click "Next".

Select "Import license update" and click "Next" again.

÷	S CmFAS Assistant	?	×					
F	Please select the desired action							
(🔿 Create license request							
	Choose this option if you want to create a license request file in order to send it to the vendor of the software.							
	Import license update							
	Choose this option, if you received a license update file from the software vendor and want to import this file.							
(🔿 Create receipt							
	Choose this option if you want to confirm the successful import of a license update file for the software vendor.							
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In the file selection dialog choose the saved attachment and click "Commit".

Click "Finish" to exit the assistant. Your license is now active and can be used.

4 Update time certificates

If you obtained a time limited license or the license does not seem to activate, the first step you should do is updating the time certificates.

To do this, please open the "Process" menu in CodeMeter Control Center and choose "Update time certificates".

Attention: this action requires a working internet connection.

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Co	CodeMeter is started.								Web/	Admin			



Attention

After installing the license do NOT select the option "Remove License".

This is a command which can not be revoked and excludes the reinstallation of the license file.

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<u>File</u> <u>Process</u> <u>V</u> iew <u>H</u> elp				
License Events				
AND Solution Licens 128-23607787	Name: AND Solution License Serial: 128-23607787 Version: CmActLicense 1.19			
	Status: 🞯 License activated			
CodeMeter is started.	Remove License		WebAdr	nin

Please note

If you need additional support, please contact support@and-solution.com

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