

AND Professional Services: GoLive

Solution delivery at its best

The innovative approach taken by the AND company with regards the single solution concept plus the implementation of standard interfaces has greatly contributed to the efficiency of the system delivery. Furthermore, the considerable experience gathered over the last few years paired with the continuous streamlining of installation processes ensures that the customer has its production system up and running normally in a matter of weeks.

The AND SystemSolution can normally be implemented, delivered, installed in the production environment within 5 weeks after order has been placed.

For FTTH projects any necessary customisation is minimal and executed via metadata configuration files.

HFC projects sometimes require some additional effort to define the index structure (reflects hierarchical structure of network). As before, any necessary customisation is normally quite minimal and executed via metadata configuration files.

Further customisation, e.g. of layers, can be done after delivery. Often this is done together with the customer during training.

As part of the GoLive package a mirror version of the customer's system is installed in Munich. This allows the initial system and all subsequent versions to be qualified by QA before delivery. There are also new features that the customer might want to test before being introduced to the live system. Furthermore, the Munich system allows Support to analyse issues that might arise in the production system in a closely related environment.

AND SystemSolution can be installed as soon as hardware is available at the customer's site. The following tasks are included:

- Install middleware - AND SmartServer
- Create Oracle database schema
- Establish server connections
- Install configuration files (metadata)
- Import maps and addresses (if applicable)
- Execute test

Further AND documents about our range of professional services include

- *Maintenance & Support*
- *Consultancy*
- *Migration*
- *Training*