

AND Professional Services: Training

Paving your way to productivity

AND Training is designed to help you take full advantage of your technology investments.

Our experienced and competent trainers will help you to quickly come to terms with your new system or bring you up-to-date with the latest features and functions.

We provide individual training tailored to meet the needs of your company either in our Munich training facilities or at your location.

We encourage learning by doing whereby trainees have the opportunity to familiarise themselves with AND software via hands-on training using real data on real projects.

Our customised training program can include:

- AND introduction
- Project management training
 - Work flow
 - Company rules and template definition
- AND for network planners and documenters (key users)
- AND for field technicians and service staff
- AND software maintenance and IT management

AND Solution provides training to the personnel nominated by the customer.

We would recommend groups to be no more than 8 persons to ensure maximum leverage from training. The training will be thorough and effective and will enable the trained personnel to independently operate AND software.

As part of the training offer, we will propose a training program indicating training content, the number of training sessions and tentative schedule.

Normally AND Solution aims to provide user training prior to actual start of the productive usage of the AND software. Nevertheless, we would strongly recommend that training is carried out using the customer-specific system.

Content of training and training schedule will be finalised in consultation with the customer.

Further AND documents about our range of professional services include

- *GoLive / Solution delivery*
- *Maintenance & Support*
- *Consultancy*
- *Migration*